



Terms & Conditions for Florists

THE FLOWERS

You have chosen to use seasonal flowers. We are able to supply a huge variety of flowers that are not available for your average high street or wholesale market, but only the import market can give 100% certainty of having specific flowers in specific colours at any time. We can always advise on what is due to be in flower at the time of your event or order. We can give you a really good idea of what we expect to be in bloom. However, we can never say 100% as the weather plays a huge factor in our flowering times and each season varies. We do have plenty of experience and will always have something you'll love!

Where we need to supplement your order with flowers from elsewhere we will endeavour to support other local flowers growers, and will only ever supply you with British grown flowers.

We pick flowers to your colour specifications as closely as possible, however we cannot guarantee an exact match throughout.

Once your flowers have been collected or delivered it is up to you to keep them in top condition. Keep them cool, hydrated in fresh water and out of direct sunlight. We recommend our flowers are arranged into vessel of water rather than floral foam or moss for displays that need to be longer lasting.

PAYMENTS

- For large orders a £50.00 deposit is required to secure the date in our diary and to guarantee availability. Please give us as much notice as possible for your orders. We require AT LEAST 72 HOURS notice for any order.
- Invoices must be paid 48 hours before collection. If payment is not received in full in advance we will not cut the flowers and there may be a delay in fulfilling your order. No refund will be given for any cancellation either in full or in part for your order after the final payment has been made.



OTHER

All flower are for ornamental purposes ONLY and should not be consumed.

Whilst I agree to use my reasonable endeavours to ensure that Little Paddock Flowers is fully operational and error free I cannot always guarantee this. There are certain situations or events which may occur which are not within my reasonable control. Examples include but are not limited to; sudden ill health, adverse weather conditions, acts of God, road traffic accident or severe traffic delays which may make it impossible or unsafe for me to perform any of the services.

If we are unable to personally complete or deliver your order due to ill-health or other circumstance beyond my control, then we will endeavour to outsource to another local grower with your agreement or I can offer only a refund of monies paid. In the event of any dispute, the value of any compensation or refund will not exceed the value of the goods ordered.

By placing an order and using our services, you the florist, are thereby accepting the terms and conditions written above.